

Press Release

For the DMS Exposition: Tornado Business Center™ 2.4 with enhancements in process-oriented knowledge management

Böblingen, 9th September, 2003. In time for the DMS exposition, Intergral GmbH releases version 2.4 of the knowledge management portal Tornado Business Center™. Tornado enables you to model your business and to use that model to navigate to the documents kept in Tornado's document store. Thus, each user is given the view on the information that they need to do their job. Release 2.4 now even takes you a step further by supporting processes in the business model, so users navigate to the pertinent documents in terms of processes.

What this means for businesses, is an enhancement particularly in those domains where a workflow management solution is not accepted. This also holds true for processes that don't allow for an exact prediction of how they are going to evolve, such as project-related activities. In such a situation it is, moreover, hard to win acceptance for "should-be" processes; employees generally stick to established practice, sometimes for lack of knowing better. What Tornado does is provide users with "should-be" processes as a support tool; they retrieve their documents via the processes, work with document templates and forms then, at each stage, they have immediate access to the process documentation or quality management manual for the context in question. Thus, the processes are simply "lived with".

Additional new features are to do with specifying the visibility of documents. It has always been possible to specify visibility in terms of the business model, so for instance, to state that a certain document is a description of a product and is available to all members of the sales and marketing community. The new release now extends the notion to those attributes that are used for security control. Thus, a document can also be specified to be accessible to a particular range of users that are named individually. Such capabilities are not provided by any competing solution.

At the DMS, Intergral presents its Tornado products at the Amenotec Community's stall (3670) as well as at CSC Ploenzke's stall (3055).

Company profile of Intergral GmbH

Intergral GmbH is a leading software and solution provider for the information and knowledge management market. Intergral GmbH is a leading software and solution provider for the information and knowledge management market. Intergral develops solutions that enable businesses to rapidly integrate, organise and deliver information in an intelligent way for employees, partners and customers. Innovative technologies in use at Intergral warrant rapid development of products and solutions as well as quick and troublefree customisation. Intergral's customers include Hewlett-Packard, Philips Medical Systems, Agilent Technologies, Solectron Corporation and KPMG GmbH.

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